

★★★★★ by David Medina on 2017-08-15

Fantastic staff. Very easy to do business and professional.

NPS:

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★★★★★ by Dr. Norman Gosch on 2017-08-11

Until yesterday my visits to the University Place Family and Cosmetic Dentistry have been for periodic preventive care. It became necessary for me to have a dental procedure that was performed by Dr. Kim-Aun. His assistant patiently answered my questions regarding the procedure. As in the past, his office staff greeted me upon my arrival by my first name. The hour required for my procedure passed as pleasantly as could be expected. I consider Dr. Kim-Aun my personal dentist and will continue care at his office.

NPS:

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★★★★★ by Dr. Norman Gosch on 2017-08-11

Other than periodic visits to University Place Family and Cosmetic Dentistry for preventive care, yesterday was my first visit for an actual dental procedure. Dr. Kim-Aun and his staff could not have been more pleasant. Several more visits will be required to complete my procedure. After completion of my present dental needs, I plan to continue dental care with Dr. Kim-Aun and his staff in the future.

NPS:

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★★★★★ by Sandra Rapp on 2017-08-10

I have serious gagging issues and have avoided the dentist for years. The staff at Dr Kim's office are very kind, compassionate and knowledgeable about finding ways to help their patients feel comfortable. I really appreciate that they cared enough to want to be creative in helping me! I especially want to recognize Dr Kim, Connie, Ammanda, Joy and Margie.

NPS:

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★★★★★ by Robert Pruett on 2017-08-09

I love the dentist! My teeth are clean and there was no pain. Joy and all the staff are adorable people. I love Dr. Kimaun!

NPS:

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★★★★★ by Janet Peterson on 2017-07-18

JOY IS ALWAYS A JOY. SHE'S DEDICATED TO HER JOB, DOES A SUPER FINE JOB AND I CAN'T BELIEVE SHE ISN'T A FRIEND TO ALL HER CLIENTS. I LOOK FORWARD TO COMING TO THE DENTIST OFFICE (ANYONE THAT KNOWS ME, PROBABLY CAN'T BELIEVE THAT STATEMENT) BUT THIS IS ONE GROUP OF VERY FINE FOLKS WHO WANT NOTHING MORE THAN YOU THE CLIENT TO BE HAPPY AND AS FREE OF PAIN AS POSSIBLE. EVERYONE IN THE OFFICE IS SUPER....IF YOU DON'T GO TO THIS GROUP, YOU ARE MISSING OUT!

NPS:

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★★★★★ by Douglas Batey on 2017-07-14

I recently had a leaking filling replaced. It was the most painless filling work that ever recall having any where - actually no pain or discomfort. My experiences at this dental practice have always been excellent and very professional from start to finish.

NPS:

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★★★★★ by Emily Enos on 2017-07-13

Joy was very profession, by explaining what she was going to do during the visit. She was very polite and easy to talk to. Thank you Joy for making my daughters visit very pleasant.

NPS:

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★★★★★ by Cynthia McGrath on 2017-07-11

Perfect as always! Love Dr. P and his friendly staff.

NPS:

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★★★★★ by Anon on 2017-06-28

Very friendly and efficient in all areas. Super convenient to work my "extra filling" in on the same day as my cleaning. Thank you!

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★★★★★ by Eric Chain on 2017-06-23

Fast and easy. Love the online appointment setup,

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★★★★★ by Larry Hoffman on 2017-06-22

Great dental work and friendly doctors and staff.

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★★★★★ by Janice Kok on 2017-06-21

Great.

NPS:

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★★★★★ by William Wagner on 2017-06-20

The team seems to work very well together and communicates well. Wait times are short and the work is precise and professional.

NPS: N/A

★★★★★ by Maximilian Welker on 2017-06-19

A crown popped off when I was losing Sunday night. They fit me in at 9am Monday, cleaned up and re-mounted the crown and had me on my way by 9:45. Top quality care; quick response to my issue. Friendly, caring staff.

NPS:

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★★★★★ by Anon on 2017-06-13

Really appreciate their knowledge and professionalism. Also their personal interest and amusement.

NPS:

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★★★★★ by Robert Ellison on 2017-06-01

I went to have a very old (57 years old?) amalgam filling replaced because it was beginning to deteriorate. Dr. Kim-Aun, using a minimum of anesthetic, ground the old filling out and replaced it with a new composite filling in less than fifty minutes, including the time it took for the anesthetic to deaden the nerves in my tooth. There was no pain whatsoever, and he made sure my 'bite' was perfect afterward. "A Trip to the Dentist" are words that no longer instill a feeling of dread that I had since childhood. Thank you so much, and thanks, too, to your assistant -- you both explained everything so well, and what you were doing as you were doing it. I appreciate what you do for your patients...especially me!

NPS:

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★★★★★ by Linda Moran on 2017-06-01

I actually look forward to going to the dentist because I get great service and everyone is so courteous. Dr. Pri is the best. I recommend this dentistry practice to everyone.

NPS:

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★★★★★ by Anon on 2017-05-19

Very qualified staff. Ellen is a great hygienist and Dr. P is as good as they get.

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★★★★★ by Lynda McDonald on 2017-05-18

Staff was welcoming, informative and attentive. First impression very positive. Minor point: As a new patient I would have appreciated knowing that the office was closed for lunch; it would have lessened my stress arriving. Planned, got there, there 15 minutes early to fill out paper work and found building closed. Another patient told me--closed for lunch. Had he not been there, I would have been very puzzled.

NPS:

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★★★★★ by Christine Absher on 2017-05-17

I am always treated with warmth and respect at your office! And I love my hygienist! She's marvelous and thorough. Feels like family.

NPS:

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★★★★★ by Karen Iacobazzi on 2017-05-16

Appointment started on time. Great group of professionals, beautiful surroundings to keep any anxiety at bay. That's why I've been a patient for so many years and plan on continuing.

NPS:

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★★★★★ by Sarah Butler on 2017-05-10

Great Staff, Great Dentist. They always are on time. I value how all the staff build relationships with their patients.

NPS:

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★★★★★ by Robert Pruettt on 2017-05-09

Wonderful as always!

NPS:

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★★★★★ by Jay Aqua on 2017-05-03

Joy is an outstanding dental hygienist and care provider. She is truly an asset for University PlaceFamily and Cosmetic Dentistry. Can't say enough excellent things about Dr. Kim-Aun

NPS:

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★★★★★ by Jose Gallegos on 2017-04-28

Great experience. Pain free!

NPS:

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★★★★★ by Ronald Storvick on 2017-04-25

4 of my sons go here as well as myself. I have had excellent care and they work with me on the insurance I use. All of the boys enjoy the whole staff. I appreciate all of the work the office staff does to go over my benefits and work with my schedule.

NPS:

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★★★★★ by Bradley Berger on 2017-04-25

Superb care!

NPS:

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★★★★★ by Shelley Shiffer on 2017-04-21

As always the staff was GREAT on my cleaning...Every one is HONEST and not trying to sell me something I don't need...keep up the good work :)

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★★★★★ by Tiffany Laxamana on 2017-04-20

Professional. Friendly. Clean. Efficient.

NPS:

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★★★★★ by Jose Gallegos on 2017-04-19

Great people!!!

NPS:

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★★★★★ by David Bauschman on 2017-04-13

Great time getting my teeth worked on.

NPS:

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★★★★★ by Anon on 2017-04-13

Friendly and knowledgeable staff, clear communication, and expectations. Strong execution of procedures.

NPS:

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★★★★★ by Jose Gallegos on 2017-03-31

Great people great really good experience on my visit.

NPS:

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★★★★★ by Sabina Cunningham on 2017-03-29

Dr. Kim and his assistants are all friendly and nice! I've been coming to University Place Family and Cosmetic Dentistry for two years now. I always leave happy and knowing that they did a great job on my teeth!

NPS:

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★★★★★ by Marjory Jones-Smith on 2017-03-17

Great

NPS:

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★★★★★ by Victor Anderson on 2017-03-12

I have such Happy teeth , you're amazing , the girls there are like super models or cheerleaders or something, and the Dr.pretty cool too,

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★★★★★ by George Samuelson on 2017-03-08

Dr. Kim Aun and his whole staff are professional, pleasant and provide outstanding service. I recently had my teeth cleaned by Joy. As with this last cleaning, she always makes the experience positive and enlightening. She helped convince me to resolve to floss daily. My consistent efforts over the last months have paid off. Thank you Joy. Over the years, my wife, daughter and I have been to several different dentists. Dr. Kim Aun and his staff have proven to be the best we have ever had. We are so lucky to have found them!

NPS:

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★★★★★ by Jacqueline Muir on 2017-03-08

Dr KimAun and his staff always provide excellent, caring service. I wouldn't go anywhere else for dentistry.

NPS:

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★★★★★ by Carol Bradley on 2017-03-07

Never have to wait. Everyone is very nice. I feel very comfortable when having a cleaning or other work.

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★★★★★ by Jack Reyes on 2017-03-02

Love me some Dr P. I actually wish my teeth were worse, so he could work on them more. He's that good! He and his staff are very thorough. They explain and perform every procedure expertly and answer all questions one may have. Reception crew is awesome, as well.

NPS:

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★★★★★ by Maximilian Welker on 2017-03-01

Very short wait time, pleasant staff, excellent care.

NPS:

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★★★★★ by Stephen Groves on 2017-03-01

This experience was excellent, as always. Joy is so capable, gentle and fast! Dr. Kimaun noticed two areas that needed some work and we were able to set up an appointment for that work for three weeks hence.

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★★★★★ by Christopher Glover on 2017-02-24

The team at University Place Family and Cosmetic Dentistry are excellent. They are very attentive to your needs and proceed to treat you with the utmost care. Everyone is friendly and each patient feels welcome. They counsel you to ensure that you have the tools to maintain healthy teeth and gums. They are very professional and caring. The administrative staff keeps you informed of benefits to assist you in planning.

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★★★★★ by Marjorie Pollock on 2017-02-23

Always inviting and professional

NPS:

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★★★★★ by Leon Phillips on 2017-02-21

When I go to the dentist, I want to be comfortable and confident in my dentist and the dentist's associates. I get that completely here. In the past I've had some less than successful dentist visits at other dentists. Not so here. Every time I go my confidence in the work they do is boosted and my comfort level increases. Highly recommended.

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★★★★★ by Douglas Schulze on 2017-02-10

Professional and on time with appointment.

NPS:

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★★★★★ by Christopher Glover on 2017-02-01

Appointment was timely and process was fully explained. Everyone was very courteous and accomodating.

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★★★★★ by Maurice Michel on 2017-01-21

From reception, to cleanings to dental work. The ENTIRE staff has made me feel more like family than I could have ever possibly imagined. Now, if there were only a way they could foot the bill. Lmbo! I love these guys. I highly recommend U P F & C dentistry for anyone and their families

NPS:

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★★★★★ by Robert Pruettt on 2017-01-19

I love the Dental Hygienists and I love Dr. Kim-Aun. I'm a convert: someone who went nearly 20 years without flossing and never went to the dentist. I met a dentist who healed me of my anxiety and misconception about dental work. He retired and trusted his patients to Dr. Kim-Aun. I've been a regular patient ever since. I LOVE having healthy oral hygiene and regular check ups. It's made a BIG difference in my self esteem and well being!

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★★★★★ by Douglas Schafer on 2017-01-18

I am very pleased with the care I receive at this dental office. I had a crown replaced a year ago, and am now in the process of getting another one (a permanent crown will replace my temporary one in 14 days). The dentist administers the numbing medication in a completely painless process. The personnel are all very friendly.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Anon on 2017-01-12

Always a great experience. Staff is awesome. Always in and out with no waiting!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joe Finley on 2017-01-12

Fantastic

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Shelley Shiffer on 2017-01-12

The staff is AMAZING! Doctor is great...your are put right at ease

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Michael Nerwinski on 2017-01-10

Always on time, everyone has a great, positive attitude, and whenever small issues arise, the doctor and staff always take the extra time to try to handle it right then and there. Great service!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Barbara Goucher on 2017-01-09

A recent checkup revealed that a small crevice had developed between the bottom edge of a crown and a tooth , near the gum line. The crown was old, and these things happen. The repair/fill of this area makes the tooth (near the front) look like new. It is smooth and even looking; very natural. Thank you, once again, for helping me keep my teeth healthy and my smile nice!

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★★★★★★ by Simone Krieger on 2017-01-06

I highly recommend UP Family and Cosmetic Dentistry! They are always able to accommodate me and my crazy schedule. I'm always greeted with a smile by the professional and friendly front desk staff. Joy and Dr. Kim-Aun are so gentle and caring. We are a military family and it was a relief to find this office after moving to this area. They were my first choice and fortunately I don't have to look no further.

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★★★★★★ by Jose Rodriguez on 2017-01-06

Love this place. Care that everyone would like.

NPS:

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★★★★★ by Richard Norris on 2017-01-03

Oh it's soooo wonderful.

NPS:

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★★★★★★ by Anon on 2017-01-03

Very caring staff, and doctor too!

NPS:

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★★★★★ by Anon on 2016-12-23

Wonderful professionals and so understanding!!!

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★★★★★ by Francois Briand on 2016-12-19

Always pleasant and efficient and the work is of great quality.

NPS:

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★★★★★ by Stephen Groves on 2016-12-08

Once again I had an excellent experience here! A difficult and lengthy procedure, deftly and kindly administered.

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★☆☆☆☆ by Linda Moran on 2016-12-01

I am a longtime patient and have always had a welcome greeting from courteous staff who check me in, answering any questions I might have as well as making sure all of my contact and insurance data are up to date. Dr. P and Ellen my hygienist are great and pleasant with my best dental health first. I recommend wholeheartedly; and you will be pleased with this choice for a dentist.

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★★★★★ by Stephen Groves on 2016-11-30

Excellent experience. Joy is very capable, gentle and efficient. She deep cleaned my upper teeth with little drama and she and Dr. Kimaun discovered a cavity that had formed and that one of my back molars needed a crown. This work was scheduled for a prompt visit that will handle both issues on the same appointment.

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★★★★★ by Robert McClincy on 2016-11-29

Great as usual.

NPS:

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★★★★★ by Stephen Groves on 2016-11-16

As always, the focus was on my needs and how the staff could provide the best service at the most appropriate time.

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★★★★★ by Anon on 2016-11-09

Great place, always very relaxed, joy the hygienist is amazing, the best cleaning I ever had, I will return, I finally found my hygienist

NPS:

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★★★★★ by Anon on 2016-10-27

Great office!

NPS:

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★★★★★ by Stephen Groves on 2016-10-26

Excellent experience, as always. Joy is extremely competent, thorough and gentle. The staff is welcoming and efficient.

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★★★★★ by Anon on 2016-10-14

Friendly, professional, and caring. They always check in to make sure you are comfortable during any kind of visit whether it be a routine cleaning or a cosmetic procedure. Staff keeps patients involved in the process, explaining what actions are being performed and what they recommend given the situation. They work with my schedule and what is most convenient for me, which I really appreciate. Great place to for all your dentistry needs!

NPS:

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★★★★★ by Maurice Michel on 2016-10-14

From the receptionist to the skilled dental techs to the Dr. I never felt a more family like atmosphere in any office or business I've attended. I actually look forward to my visits and my time there seems to fly by. The only thing missing are the Jell-O shots. Lol!

NPS:

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★★★★★ by Christopher Glover on 2016-10-06

The University Place Family and Cosmetic Team continues to provide excellent dental treatment while I was completely comfortable.

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★★★★★ by Deanna Matthaedi on 2016-10-06

It's so relaxing to go to the dentist now, normally I don't like to go. The Hygienists Ellen is wonderful and gentle. Dr Kimaun is very nice and professional.

NPS:

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★★★★★ by Danielle Taijito on 2016-10-05

Excellent as always!

NPS:

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★★★★★ by Herb Gulliford on 2016-10-04

The best dentist I have experienced.

NPS:

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★★★★★ by Heather Sanford on 2016-09-29

The staff eased my anxiety and everyone was very pleasant

NPS:

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★★★★★ by Christopher Glover on 2016-09-28

I was able to get in right away with a chipped tooth. The team was excellent in attending to my situation. University Place Family and Cosmetic Dentistry is outstanding. I highly recommend it to those seeking expert dental care.

NPS:

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★★★★★ by Carl Gabrielson on 2016-09-23

Very smooth Highly recommend

NPS:

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★★★★★ by Anon on 2016-09-22

Friendly, professional employees that really care about the patient.

NPS:

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★★★★★ by Larry Hoffman on 2016-09-20

I appreciated DR P's discussion with me concerning my abscessed tooth. I also really appreciated the office staff setting up an appointment immediately with the endodontist. As it turned out, the endodontist was able to perform the procedure immediately and everything turned out okay. Thank you again UPF&CD office.

NPS:

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★★★★★ by Anon on 2016-09-08

Teeth feel cleaner already.

NPS:

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★★★★★ by Lucas Perry on 2016-08-31

The entire staff was very helpful and patient. My wife and I had appointments scheduled very close together and we had our infant son with us. Our childcare plans fell through before the appointment and the staff was more than happy to accommodate us floating from office to office to take care of the boy. The work itself was very quick and painless and the entire staff made sure to carefully explain each step of the process to us.

NPS:

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★★★★★ by Carol Bradley on 2016-08-31

Great job on cleaning my teeth. I always feel comfortable, welcomed and appreciated when I come to this office. Thank you for making my dental experience a pleasant one.

NPS:

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★★★★★ by Anon on 2016-08-26

At my semiannual cleaning yesterday, the hygienist said she was going to do a fluoride treatment. When I asked why, she said it was in my chart. I had never had a fluoride treatment before. It was not mentioned before this: no one discussed it with me, explained why it was necessary, or asked for my approval. I was so taken aback that I let her proceed. In hindsight I wish I had not. Although she said she "thought" it was covered by my insurance I won't be shocked to be billed for it.

NPS:

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★★★★★ by Anon on 2016-08-25

Nice dental care. Providing me with information on my teeth and comfort for the ones that were taken out.

NPS:

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★★★★★ by William Wagner on 2016-08-24

Office is well organized and attired in a professional and creative manner.

NPS:

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★★★★★ by Christopher Glover on 2016-08-24

My experience with University Place Family and Cosmetic Dentistry can be described by the rating cited above: Excellent. The team led by Dr. Kimaun are the ultimate professionals. They operate as a team and executes their duties splendidly. If you want your dental needs treated by the best, please give University Place Family and Cosmetic Dentistry a try.

NPS:

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★★★★★ by Jessica Ashurst on 2016-08-24

The environment was very friendly and inviting. I am a new patient to UP Family Dentistry but I am looking forward to future interactions with them.

NPS:

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★★★★★ by Laura-Elizabeth Boyle on 2016-08-19

I'm always impressed with how kind each employee is! They are professional and always have a smile! I would definitely recommend University Place Family and Cosmetic Dentistry to my friends and family!

NPS:

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★★★★★ by Marion Tilley on 2016-08-09

Ellen, my regular dental hygienist, is the BEST!

NPS:

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★★★★★ by Anon on 2016-07-27

Great dentist! Dr An cares about his patients and there is very little wait time to get in your appointment. Love the office staff they are so friendly.

NPS:

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★★★★★ by Robert Pruett on 2016-07-13

I just love my UPFD team! I love the dentist!

NPS:

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★★★★★ by Anon on 2016-07-08

The staff is very professional and friendly, and Dr. Prasith is amazing at what he does.

NPS:

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★★★★★ by Maximilian Welker on 2016-06-30

I broke a tooth Tuesday night and was seen Wednesday morning. They analyzed the options for repair and explained to me in very useful terms the benefits and disadvantages of each. Finally they did a great job of tailoring the treatment plan to my insurance coverage.

NPS:

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★★★★★ by Cynthia McGrath on 2016-06-29

Love the whole staff from the front to the back. Awesome group, great service!

NPS:

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★★★★★ by Debra Jordan on 2016-06-28

Very professional and caring team. The Doctor is very attentive and thorough.

NPS:

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★★★★★ by Anon on 2016-06-21

Always upbeat and showing concern for my oral health.

NPS:

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★★★★★ by Stephen Groves on 2016-06-18

Excellent, as always! I was seen right away, even though everyone had just returned to the office after a long celebratory lunch. Joy is very proficient and kind. It so happens that my implant tooth had fallen out that morning and Dr. Kimaun was able to clean it up and re-attach it during the appointment. Joy found a small cavity on my front tooth and Dr. Kimaun agreed and I was able to get an appointment to deal with it the very next week!

NPS:

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★★★★★ by Carolyn Kiffer on 2016-06-01

As always an efficient and friendly environment.

NPS:

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★★★★★ by Anon on 2016-05-30

Everyone was very friendly and personable.

NPS:

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★★★★★ by Robert McClincy on 2016-05-28

Good dental experience, very professional and knowledgeable

NPS:

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★★★★★ by Elaine Urabe on 2016-05-18

I had 3 cavities removed by Dr. Prasith Kim-Aun and had to have local anesthesia. It was a great experience and I felt absolutely no pain during the procedure! I highly recommend UP Family Cosmetic Dentistry. The staff is friendly, the doctors are thorough and just a great place to bring you family for dental care!

NPS:

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★★★★★ by Jennifer Bowman on 2016-04-28

Everyone was very nice!

NPS:

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★★★★★ by Ella Petersen on 2016-04-21

Love the people. Great service and help throughout the appointment.

NPS:

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★★★★★ by Larry Hoffman on 2016-03-10

I had a good experience during my checkup and cleaning. All my questions and concerns were answered and I was treated with respect. All personnel were professional, courteous and friendly.

NPS:

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★★★★★ by David Bauschman on 2016-03-08

Good job and was excellent

NPS:

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★★★★★ by Richard Norris on 2016-02-26

I always have a wonderful (strange word for a dental visit) experience there. The staff is very professional and friendly. Doctor is very caring and has some of the best hands of any dentist I have visited in my 70 years. If you need to visit a dentist, this is the place.

NPS:

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★★★★★ by Christopher Glover on 2016-02-19

As always, the staff is friendly and treatment was explained and carefully performed. Joy provided me with tips to maintain healthy gums and teeth. She is responsible for me maintaining a great set of teeth. Dr. Kim-Aun is outgoing and friendly and provides excellent advice and counsel regarding my teeth. He is good and keeps you comfortable when dental procedures are required.

NPS:

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★★★★★ by Stephen Groves on 2016-02-18

As always, I was greeted warmly and seen promptly. Joy was quick and efficient. Excellent experience!

NPS:

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★★★★★ by George Samuelson on 2016-02-10

Friendly, caring and compassionate staff. The doctors is the best! Whatever your need, your dental problem(s) will be addressed in a prompt and professional way!

NPS:

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★★★★★ by Judy Brockhoff on 2016-02-05

Ellen is so gentle. She has converted this one- time dentist avoider.

NPS:

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★★★★★ by Douglas Schafer on 2016-02-03

I've been very pleased with my dental care by Dr. Prasith Kim-Aun and his staff. Two days ago he prepared a molar for a needed crown and replaced a filling on an adjacent tooth. I experienced no pain during the nearly 90-minute process. I am pleased that my former dentist, Greg Fisher (who was exceptional), transferred his patients to UP Family & Cosmetic Dentistry.

NPS:

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★★★★★ by Francois Briand on 2016-01-01

Competent, efficient, welcoming and reasonable. You can't ask for more than that!

NPS:

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★★★★★ by Michele Millsap on 2015-12-30

Dr. Kim-Aun is very gentle, patient, and funny. In addition, and probably more importantly, I can tell he wants to do a superior job and strives for excellence.

NPS:

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★★★★★ by Ute Riley on 2015-12-25

I can't be any happier. Finally found a dentist I feel comfortable with!

NPS:

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★★★★★ by Ute Riley on 2015-12-17

Best experience! The staff is extremely friendly, the office is super clean and the procedures so far have been painless!! I can only recommend this office!

NPS:

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★★★★★ by Simone Krieger on 2015-12-11

My family recently moved here from out of state. Choosing a new dental practice can be difficult because there are so many to choose from in our area. We were really lucky that UP Family Dentistry was our first choice. The whole entire staff (front desk, dental hygienist, and dentist) are so very nice. Joy and Dr Kim-Aun are so thorough and knowledgable. So happy that we found this office!

NPS:

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★★★★★ by Elizabeth Koisch on 2015-12-11

Great!

NPS:

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★★★★★ by Kathy Sdao on 2015-12-10

Everyone who works there is friendly, kind and professional. I arrived in a lousy mood but by the time I left my appointment, I felt happy. Now that's saying something when a dental cleaning actually cheers you up!

NPS:

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★★★★★ by Donald Kvamme on 2015-11-19

No pain! Thanks.

NPS:

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★★★★★ by Francois Briand on 2015-11-19

Always efficient and very clear on the health state of your teeth and gums.

NPS:

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★★★★★ by Christopher Glover on 2015-11-17

I grade my visit as excellent. The procedure to prepare for the placing an implant was painless. Explanations were provided by Connie, Michelle, and Dr. P throughout the procedure. I gave them a "thumbs up" at the end of the procedure. Marjie and Crystal are always friendly and helpful. I highly recommend them for your dental care needs.

NPS:

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★★★★★ by Shelley Shiffer on 2015-10-23

Had a great visit...the staff is wonderful...lot of fun

NPS:

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★★★★★ by Barbara Aqua on 2015-10-15

It was a very good cleaning experience. The hygienist was calm professional and encouraging. The doctor was efficient with a great chair side manner.

NPS:

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★★★★★ by Janine Duplessis on 2015-09-04

I was given a last minute appointment for a concern i had and the care received was excellent.

NPS:

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★★★★★ by Salvatore Crimi on 2015-09-03

Very good dentest, I was very happy with my vesit. And will be going back again for my follow up.

NPS:

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★★★★★ by Anon on 2015-08-29

I was well taken care of and so relaxed. I had a few cracks in a tooth that we were watching. they had an opening and I was able to get all set up for my crown right then and there. It was nice not to have to make a second appointment. I have my temporary crown and will be finished real soon with the final crown. I had absolutely no pain in the process and no pain after.

NPS:

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★★★★★ by Douglas Nix on 2015-08-26

Everyone has been great and I feel at home, safe and cared for.

NPS:

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★★★★★ by Victor Anderson on 2015-08-19

#1 happy teeth

NPS:

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★★★★★ by Christopher Glover on 2015-08-18

Enjoyed my experience at University Place Family and Cosmetic Dentistry. Joy meticulously performed the required maintenance on my teeth to ensure continued good health. There was no pain and she counseled me on what I should do to maintain good dental health. Dr. Prasith Kim-Aun examined my teeth and encouraged me to continue my efforts to maintain good dental health. the entire office staff were friendly and made the visit very comfortable.

NPS:

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★★★★★ by David Bauschman on 2015-08-13

Pretty good place for your dental needs, prices are competitive.

NPS:

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★★★★★ by Dan Porter on 2015-07-10

My visit to your office was extremely pleasant. I have never experienced dental work like this before. Count me in as a permanent patient, thank you so much.

NPS:

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★★★★★ by Barbara Goucher on 2015-06-19

Going to the dentist can be fun? Well, maybe not fun, but certainly pleasant. The whole team, front office, hygienists and the doctor provide the most comfortable atmosphere imaginable. I have been to this office for regular checkups, and for repairs on my teeth, for two years now (since my former dentist retired). Change is never easy, however, without fail I am made to feel comfortable and welcome. I love my new, improved smile and I particularly like being made to feel as if I am the most important patient who walked through the door that day. I know everyone made to feel the same way because I can hear the chatter of voices and laughter from the other exam rooms while I am waiting my turn. This is a happy, inclusive team who respect one another and enjoy their work. Thank you for treating me so well.

NPS:

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★★★★★ by Christopher Glover on 2015-06-17

Dr. Kim-Aun is an excellent dentist. After going through an extraction and preparation for an implant, I did not experience any pain or discomfort. Everything is explained and you are very comfortable throughout the procedure. Assistants keep you informed and ensure that you are at ease. All of the staff are friendly and provide you with answers to any questions you have relating to costs.

NPS:

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★★★★★ by Jay Aqua on 2015-06-13

Excellent care! I will continue to be a patient at University Place Family and Cosmetic Dentistry. Dave Aqua

NPS:

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★★★★★ by Lorraine Potter on 2015-06-11

Prefer to not do this.

NPS:

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★★★★★ by Christopher Glover on 2015-06-02

The dentists and staff at University Place Family and Cosmetic Dentistry are the best. They make you comfortable and fully explain the procedures necessary to resolve your dental needs. Administrative matters including costs are discussed and coordination with the insurance company is conducted and explained prior to dental procedures. Recommend you consider University Place Family and Cosmetic Dentistry as your source for dental needs.

NPS:

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★★★★★ by Kathleen Luxa on 2015-05-29

A MUST READ... This one's for all of you who are afraid of a trip to the Dentist!! So I took a sleep aid the night before my dental visit, due to the anxiety of the anticipation for the visit. Wound up oversleeping as a result and practically gave myself whiplash getting out of bed. Made it to the appt. 10 min. late and needless to say, my stress level was in "spike mode". But the staff was so understanding and helpful, it really made me feel a whole lot more comfortable. They explained everything they were doing and made me feel like I had a big say in the procedure. In the end, they worked with me to help me feel more relaxed and ultimately, it was a positive experience! NO pain and far less anxiety than I had anticipated! Thanks a million, University Place Family Dental - you're awesome!!

NPS:

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★★★★★ by Anon on 2015-05-20

Everyone is very friendly and helpful.

NPS:

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★★★★★ by Carolyn Kiffer on 2015-05-19

As always, top notch attention.

NPS:

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★★★★★ by Patricia Pipkins on 2015-04-15

Love love my dentist office. The staff is great!

NPS:

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★★★★★ by Barbara Aqua on 2015-04-14

Great cleaning. Dentist was thorough.

NPS:

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★★★★★ by David Kobayashi on 2015-03-27

Great staff and dentist.

NPS:

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★★★★★ by Barbara Henderson on 2015-03-27

My dental hygienist is thorough and professional and My dentist is excellent!

NPS:

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★★★★★ by Carol Bradley on 2015-03-21

On time - no waiting. Staff is caring and know what they are doing. Dr. Kimaun is very friendly and good at what he does. I just recommended Dr. Kimaun to a coworker Sue and her husband Joe Waters

NPS:

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★★★★★ by Carl Gabrielson on 2015-03-19

AWESOME!

NPS:

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★★★★★ by David Bauschman on 2015-03-15

Llllgoog fast service with caring provjders

NPS:

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★★★★★ by Anon on 2015-03-10

Warm pleasant experience.

NPS:

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★★★★★ by Christopher Glover on 2015-02-17

I have nothing but great comments to post about my experience with University Place Family and Cosmetic Dentistry. The entire staff is warm and friendly. The atmosphere is superb. Joy, the hygienist at my recent visit, made me comfortable throughout the procedure. She gave me very helpful information necessary to protect my teeth. Dr.

Kim-Aun is friendly and thoroughly examines your teeth, and, if a procedure is necessary, it is completely painless. The administrative staff resolved an issue I had with my insurance to get the necessary information necessary for my coverage. The response was prompt and effective. I recommend University Place Family and Cosmetic Dentistry to anyone seeking excellent care.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by An Gates on 2015-02-12

I was happy to see Joy again. She is so experienced and careful with us patients.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Stephen Groves on 2015-02-11

Though I was late in arriving, I was greeted warmly and Joy ushered me into her work area and began immediately. Though the process took longer than expected, there was very little "dead" time and a lot was accomplished. As always, everyone was very friendly and helpful.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Robert Pruett on 2015-02-07

I had a good time. I will definitely try to produce more calculus so I can go back for a visit in about 5 or 6 months.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Patricia Pipkins on 2015-01-21

My experience WAS so much better than I expected.. the entire staff was wonderful!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Stephen Baltz on 2015-01-20

Ellen is the best hygienist I have had in 50 years. Dr. P is the best dentist and a truly great person. Do not go to "chain" dental clinics they provide awful care. This clinic cares about its patients.

NPS:

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★★★★★ by Anon on 2015-01-09

University Place Family and Cosmetic Dentistry features knowledgeable and capable people who perform effortlessly and well. I have no dental insurance and feel their prices are at the top of the limits I am willing to pay. I do appreciate that they do not recommend expensive optional additional procedures.

NPS:

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★★★★★ by Brian Medlock on 2015-01-08

I came in for my scheduled appointment last week. My muscles were a little tight due to some lingering holiday stress. A massage would have been nice, but my visit was to a dental office for a regular checkup. I was seen by Joy on this particular day and she is just the consummate professional. While she tended to my teeth and gums we chatted about Christmas parties, the office coffee and other people's tattoos. It was good to have a few chuckles. After the hour was done I felt more relaxed than I could've imagined. I am so glad I kept this appointment. And my mouth thanks you, too.

NPS:

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★★★★★ by Judy Brockhoff on 2015-01-08

Just to preface my remarks, in the past I have had some very traumatic dentist experiences and consequently, when I first started here I was not the easiest patient. But after 10 short years, I no longer get anxiety attacks before a dental appointment. I have found a dentist who, along with his staff, have helped me make peace with dental care. Those of you who have been traumatized in a dentist's chair will understand how amazing this is. I am very grateful for the gentle dental care I have received here.

NPS:

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★★★★★ by Marion Tilley on 2015-01-07

Dr. P is wonderful and I always like having Ellen scale and polish my teeth. She's always thorough and professional.

NPS:

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★★★★★ by Agnes Nelson on 2015-01-07

From the staff to the Dentist (Dr. Pe) were all quite professional and at the same time personable causing me to feel comfortable realizing I was in good hands. It was apparent they were focused on me as a patient. The results of Dr. P and his assistant are perfect. This is the next day and my teeth feel and look great .I will be referring others to this dentistry in a heartbeat (as they say).

NPS:

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★★★★★ by Anon on 2014-12-17

Very friendly and helpful staff. The lady that I spoke with on the phone and checked us in seemed a little put off or less friendly than the others. The gals in back were very nice and the dentist seemed to really enjoy his work.

NPS:

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★★★★★ by Barbara Goucher on 2014-12-17

This dental team is extremely professional without being stuffy or rigid. I appreciate a sense of humor when having my teeth examined, it helps me relax. On my last regular checkup, the doctor noticed that a repair that was done last year was not done correctly and the tooth was compromised. I was scheduled for a redo on this tooth, the next week. The repair, which involved the next tooth as well, was done at no charge to me. Due to lack of dental care as a child, good maintenance on my teeth is very important to me. I want to thank the doctor and his team for the thoroughness and consideration that they brought to identifying and resolving my issue.

NPS:

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★★★★★ by Robert Ellison on 2014-12-13

If I have to go to the dentist...and I have to...University Place Family and Cosmetic Dentistry is the place for me. The staff is friendly, courteous, and very capable and I would recommend this establishment to anyone looking for an excellent dental experience.

NPS:

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★★★★★ by Lorraine Potter on 2014-12-09

prefer to not do this

NPS:

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★★★★★ by Jay Aqua on 2014-12-09

Outstanding experience! The staff goes the extra mile to ensure their patients receive the finest dental care.

NPS:

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★★★★★ by Caryn Wise on 2014-12-04

Always professional and thorough . Thank you!

NPS:

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★★★★★ by Carolyn Kiffer on 2014-11-19

As always, you are put at ease by Dr. P, Ellen and the office staff.

NPS:

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★★★★★ by Anon on 2014-10-21

I was a bit dismayed that my dentist had "retired" and I was not informed ahead of time. I was not given the opportunity choose a new dentist had I wanted to. So I show up and I'm in the chair before anyone told me. That is very poor customer service. I'm not sure at this point if I'll be back or not. The dentist and the hygienist were very personable and professional - I have no complaints about the care, just the lack of communication from the office in general.

NPS:

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★★★★★ by Douglas Batey on 2014-10-19

Very thorough and professional

NPS:

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★★★★★ by Anon on 2014-10-07

Okay service like it when Gregg Fisher was there better.

NPS:

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★★★★★ by Joanne Thompson on 2014-10-07

I was in for a cleaning only. This was satisfactory. Very nice and accomodating hygienist. I was disappointed to learn that Dr Greg Fisher was no longer with the practice. I would have thought this information would have been stated in a letter to patients. I am rethinking my commitment to this dental office.

NPS:

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★★★★★ by Anon on 2014-09-23

Great!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Lou Anne Farrell on 2014-09-18

They got me in immediately to take care of my problem. They always listen, treat me without pain, and always have a fantastic attitude while you are in the chair. They go that extra step to even give you a blanket if you are cold.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Victor Anderson on 2014-09-09

this place Rocks

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Robert Ellison on 2014-08-29

The staff is always courteous, friendly and knowledgeable. If I have to visit a dentist, I'm glad this is the place!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Christopher Glover on 2014-08-13

Went through my periodic exam. The outcome was very good. I attribute this to the continued advice provided by University Place Family and Cosmetic Dentistry. Every visit is accompanied by feedback to help me do a better job in maintaining my teeth. I consider this a very important part of my visits.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Marjorie Pollock on 2014-07-31

Friendly. Thorough and competent. I trust my smile with you!

NPS:

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★★★★★ by Brian Medlock on 2014-07-06

First visit in the new digs and the staff was hitting home runs out of the park. The personal hygienist was gentle to the touch, so saith my gums. They've been with me from the beginning and they get it right most of the time. And each of my teeth rejoiced in the kindly treatment they received. It was a unanimous decision that I should come back in a month's time. So, that's the review and I'm sticking to it.

NPS:

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★★★★★ by Marion Tilley on 2014-06-29

Thanks so much for working me into the schedule and repairing my broken crown. You're all the best!

NPS:

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★★★★★ by Leon Phillips on 2014-06-18

If I had to list the traits of the ideal dentist, Dr. Fisher would meet all the criteria. He also continues to surround himself with incredible staff, both in terms of skill and friendliness. I used to have a fear of dentists and dental visits, but dare I say that I actually enjoy going to his office? Highly recommended!

NPS:

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★★★★★ by Mary Meyer on 2014-06-11

Joy made sure I was comfortable during the routine cleaning. I appreciated her sensitivity, listening to my concerns. Thank you, Joy!

NPS:

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★★★★★ by Frank Young on 2014-06-06

My annual cleanup with Joy and checkup with Dr. Fisher was as reassuring and pleasant as it has been over the past nine years. Although I live in Seattle now, I prefer to make the drive to Tacoma//University Place to see Dr. Fisher. Past treatments have been completely successful and minimally discomforting. I recommend him and his associates highly! Frank Young, Seattle

NPS:

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★★★★★ by Anon on 2014-05-22

Love the new building. Getting use to the new way of doing things. Growing more confident each time I go.

NPS:

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★★★★★ by Ron Witter on 2014-05-13

Perfect in every way!

NPS:

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★★★★★ by Christopher Glover on 2014-04-24

Everything went very well. Jennifer explained the process to be followed and all went very well. Dr. Kim-Aun performed with the characteristic professionalism he is known for and I left the office as a satisfied patient. The staff was friendly as usual and made me very comfortable.

NPS:

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★★★★★ by Robert Pruett on 2014-04-22

I got to see Dr.Fisher and had good laughs at the front counter. My teeth were all clean. What more could you ask for? I love the dentist!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Diana Landahl on 2014-04-16

No problems, every one was just great.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Barbara Henderson on 2014-03-20

Great service!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by David Kobayashi on 2014-03-19

Good visit great staff

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Kathryn Miner on 2014-03-14

Dr. Aun always does exceptional work!

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Donald Kvamme on 2014-03-14

Thanks

NPS:

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★★★★★ by Anon on 2014-03-14

Happy they are in the new building. It's much more inviting and puts you at ease.

NPS:

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★★★★★ by David Bauschman on 2014-03-13

great

NPS:

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★★★★★ by Carl Gabrielson on 2014-03-13

no need to look for another dentist.

NPS:

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★★★★★ by Anon on 2014-03-12

Very efficient when I was under a time constraint!!

NPS:

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★★★★★ by Robert Turner on 2014-03-08

my appt. was on time and your new digital imaging makes things fast. Cleaning exam and out of there in less than an hour

NPS:

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★★★★★ by Christopher Glover on 2014-03-03

My last visit initiated a bridge replacement. It was a pleasant experience. I know most will wonder what I mean by that. I did not feel any pressure from the injection to numb my gums. Dr. Kim Aun constantly asked if I was comfortable. Jennifer also asked if I was comfortable. I mention this because, and I don't like to admit it, but I am a "chicken" when it comes to dental procedures. I felt no pain and I am looking forward to the placement of my new bridge. For those looking for gentle dental care, I recommend the University Place Family and Cosmetic Dentistry as your choice. The administrative staff is very friendly and will thoroughly explain the charges and, it has been my experience, to make sure your insurance carrier has timely information to process your claim. This is not my first time with University Place Family and Cosmetic Dentistry. They are very professional. You will feel safe. They are friendly and concerned about your dental needs.

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★★★★★ by Robert Ellison on 2014-02-18

I had three teeth in a row, beginning with the canine on the left side then two teeth in back of it, with horizontal cracks on the sides, probably from an accident that happened in my early twenties. Dr. P used a very small sand-blaster instead of a drill to expose the cracks better and to rough up the surface of those teeth so the fillings would have something to stick to. It was the first time I have ever had any fillings done with no anesthetic, and I have very sensitive teeth. I can barely tell that I have fillings there. To top it all off, the staff there is very friendly and professional, and Dr. P takes the time to explain what he's doing and why. Many people don't have good experiences at the dentist, but mine have been amazing! Thank you.

NPS:

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★★★★★ by Christopher Glover on 2014-02-12

My visit to UP Family and Cosmetic Dentistry was excellent. My experience was pleasant and I received very helpful advice from Dr. Kim Aun and Joy was very gentle and also gave me some tips I can follow to improve upon my dental health. Everyone in the office was very friendly and I felt at ease throughout my visit. I have found this to be the case in every visit I have made to the office. I would recommend any of my friends and family to select UP Family and Cosmetic Dentistry for their dental needs.

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★★★★★ by Anon on 2014-02-11

Dr.Fisher is a great dentist. I feel like I can trust his opinion on what is best for my oral health--he doesn't try to force unnecessary procedures on me to make money. I have really enjoyed going to his dental office.

NPS:

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★★★★★ by Anon on 2014-02-07

I've already written a review, but it would not 'send' when I hit the Publish key. Marty

NPS:

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★★★★★ by Robert Pruett on 2014-01-24

I had a good time and the dental hygienist was so kind as to remove the calculus from my teeth. I guess it's just the perks of the job.

NPS:

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★★★★★ by Victor Anderson on 2014-01-22

supercalifragilisticexpialidocious

NPS:

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★★★★★ by Sarah Homan on 2014-01-21

Always a great experience.

NPS:

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★★★★★ by Susan Peterson on 2014-01-19

Hygienist failed to introduce herself.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Bradley Berger on 2014-01-17

I appreciated the staff checking into the benefits provided by my new plan. Also I liked the ultrasonic cleaner and the fact that my teeth were polished after they were cleaned. It never made sense to me when it was done the other way :)

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Joanne Thompson on 2014-01-09

As always, treated very well. This visit was pleasant though quite expensive. I will return in May.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Jay Aqua on 2014-01-04

Outstanding dental care! I will continue to be a patient for years to come.

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Sandra Smith on 2013-12-19

Great group of dentist. Excellent service always with a smile :)

NPS: 0 1 2 3 4 5 6 7 8 9 10

★★★★★ by Shauna Sobel on 2013-12-18

Great people, relaxed atmosphere, makes going to the dentist easy! Dr. Fisher is fantastic!

NPS:

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★★★★★ by Lorraine Potter on 2013-12-04

My experience was great. Thank you for asking.

NPS:

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★★★★★ by Barbara Goucher on 2013-12-03

Such pleasant people! Excellent advice and information, thoughtful maintenance suggestions too. The front office staff, hygienist, and the doctor could not have been more helpful and informative about the services and the cost. Given the opportunity, I would definitely recommend this practice to my friends or family.

NPS:

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★★★★★ by Susan Peterson on 2013-11-24

I had two visits recently and neither assistant introduced themselves.

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★★★★★ by Francois Briand on 2013-11-14

Professional, efficient and welcoming!

NPS:

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★★★★★ by Michele Millsap on 2013-11-12

Dr. Fisher always provides excellent service, and he did in this visit as well.

NPS:

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★★★★★ by Jacqueline Muir on 2013-11-08

Dr Fisher has been my dentist for many years and I have always loved him and his staff. So when he joined with Dr's Kim Aun, I was wary. But I just had my second 6 month cleaning by the new staff, and have met Dr Kim Aun (the husband) at both appts and been impressed. Thanks for your thoroughness and gentleness!

NPS:

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★★★★★ by Anon on 2013-11-06

Thank you for your great care. I appreciate your practical info and kind service.

NPS:

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★★★★★ by Laura Ficke on 2013-10-29

My last visit with Dr. Fisher and his dental hygienist Joy was quite possibly the best dental experience ever! Joy was thorough and determined to clean my teeth to an even higher standard than what I had come to expect. She is terrific, and the entire staff is professional and friendly. Excellent!

NPS:

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★★★★★ by Anon on 2013-10-10

Both the dentist and the hygienist were very thorough and pleasant.

NPS:

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★★★★★ by Diana Landahl on 2013-10-09

This is a friendly, kind and thoughtful place to have your teeth worked on. I have been a patient for several years and I will continue to come here.

NPS:

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★★★★★ by Robert Corbett on 2013-10-08

Starting with the opening greeting to the detailed cleaning the entire visit was great and professional and am looking forward to your new office. Bob

NPS:

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★★★★★ by Barbara Henderson on 2013-09-19

I had Dr Kimaun examine my teeth for the first time and he pointed out some things I can do to improve my oral hygiene. it was a good meeting. Joy always does an excellent job with cleaning my teeth.

NPS:

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★★★★★ by Janine Duplessis on 2013-09-18

Very attentive to needs

NPS:

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★★★★★ by David Bauschman on 2013-09-16

Good job doc

NPS:

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★★★★★ by Michele Millsap on 2013-09-10

Dr. Greg Fisher has provided dental care for me and my family for many years and has always provided excellent care and treated us with the utmost kindness and professionalism. The dental technicians, front desk and billing staff, and other care providers in the office have also always provided outstanding service.

NPS:

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★★★★★ by Yvonne Neal on 2013-09-04

I liked all people there. And they make you feel at home . Thank you all. Yvonne Neal

NPS:

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★★★★★ by Joanne Thompson on 2013-08-29

Today I was greeted by two new dental experts...first the hygienist and then Dr Kim. I was treated very well and "enjoyed" my visit with each of them. Although the services are pricey, the feeling that my teeth and mouth are well cared for are nice.

NPS:

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★★★★★ by Stephen Groves on 2013-08-27

Most of an upper molar broke off. This tooth had a root canal some years ago, so there was no pain. I was given an appointment that was extremely convenient for me and the treatment was very thorough and quick. Three options were clearly explained and a follow up appointment made before I left the office.

NPS:

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★★★★★ by Anon on 2013-08-21

Great - Gentle and caring place. Very informative too!

NPS:

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★★★★★ by Stephen Groves on 2013-08-21

Great service, as always.

NPS:

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★★★★★ by Christopher Glover on 2013-08-21

I rate my dental experience with Dr. Prasith Kim-Aun as excellent. I have admittedly described myself as a "chicken" when it comes to visiting the dentist. I recently made my third visit to University Place Family and Cosmetic Dentistry. The staff is very friendly and makes you very comfortable. Once you are in the chair, Dr. Prasith Kim-Aun explains the procedure in detail and ensures you are comfortable. During my visits, I had some very serious dental work performed. I must admit (the chicken) did not feel any pain. I rated Dr. Prasith Kim-Aun and University Place Family and Cosmetic Dentistry five stars because the scale did not permit a higher rating.

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★★★★★ by William Fritz Jr. on 2013-07-16

Dr. P. helped get ease my fear of dentistry. I have had several bad experiences before coming to his office - I have had nothing but good results from him, as well as his staff. Debbie has been exceptionally helpful in explaining my options, as I needed to have a large amount of work done. I still fear going to the dentist, but I know i'm in good hands while i'm there. Dr. P. introduced me to sedation dentistry, which has made any work I need far less nerve racking - He's a top notch dentist

NPS:

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★★★★★ by Susan Peterson on 2013-07-01

I am always ready to refer Dr. Fisher and his assistants. Dental procedures have been a sensitive issue for me. Their gentleness has made my visits a pleasure.

NPS:

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★★★★★ by Stephen Groves on 2013-06-25

Three procedures- handled with precision all within an hour and no painkiller!

NPS:

0	1	2	3	4	5	6	7	8	9	10
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★★★★★ by Anon on 2013-06-24

I only see Dr. Fisher, I moved over when he joined the new team. But I broke a tooth at work on Friday and had to be seen even though Dr. Fisher was off. I met Dr. P? I have "fear of the dentist" issues and use sedation when major work is done. I found Dr. P to be delightful, he knew I was a bit panicked without Dr. Fisher but he kept me calm and was able to do a wonderful temp. fix for my broken tooth until I can get crowned. Very happy with my emergency experience.

NPS:

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★★★★★ by Camryn Ramirez on 2013-06-20

I am so thankful to come in to the dentist and have no fear on how bad it will hurt to have any work done on my mouth. Thank you so very much for the excellent service and comfort that I receive when I am there.

NPS:

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★★★★★ by Anon on 2013-06-19

Overall very pleased, especially the cleaning and dental service. The front office was unattended for 10+ minutes when I arrived, so I was unsure what to do. My appointment was early morning (7 AM) the door was open but nobody home.

NPS:

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★★★★★ by Martha Murray on 2013-06-14

I was greeted warmly by name and invited back for my teeth cleaning in < 5 minutes. My hygienist was extremely pleasant as well as efficient, making the time for this painless procedure go by quickly. Dr. Fisher also greeted me at entry & was in good humor and personable as always. All in all it was a great experience.

NPS:

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★★★★★ by Ambre Taylor on 2013-06-12

Dr. Fisher and staff are always friendly and professional !! Office clean and relaxing environment!! I recommend dr. Fisher to all

NPS: N/A

★★★★★ by Kevin Royce on 2013-06-12

I went in for a crown and the visit went very well. Dr. Prasith performed the work. In addition to his wonderful interpersonal skills, he was very patient with my questions and allowed me to look at the work using a mirror at several points along the way. All in all, I am very satisfied.

NPS:

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★★★★★ by Mary Meyer on 2013-06-07

My visit went well. Ellen did an excellent job cleaning my teeth. I really appreciated her being attentive to my needs. Thank you for a pleasant experience!

NPS: N/A

★★★★★ by Stephen Groves on 2013-06-04

High quality, well trained staff working together as a team!

NPS:

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★★★★★ by Kevin Royce on 2013-05-31

Great clinic... This was my first visit since Dr. Fisher joined the team and I was impressed. Although the clinic facilities are not as nice as Dr. Fisher's previous clinic, the same great staff is there to greet you. Even though I don't like going to the dentist, if I have to go, I definitely choose University Place Family and Cosmetic Dentistry.

NPS:

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★★★★★ by Jay Aqua on 2013-05-30

Leslie is an outstanding dental hygienist.. And, it is always a pleasure to see Dr. Fisher and his staff. I will continue to be a patient at their dental office.

NPS:

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★★★★★ by Lorraine Potter on 2013-05-29

As usual, I was pleased with my care and the procedures during my dental appointment yesterday.

NPS:

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★★★★☆☆ by Anon on 2013-05-29

The place needs updating, it would appear brighter and more airy. The operation offices could be less cluttered, so it will convey a better sense of neatness and cleantiness.

NPS: N/A

★★★★★ by Stephen Groves on 2013-05-22

Excellent, as always!

NPS:

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★★★★★ by Barbara Goucher on 2013-05-22

Only in for a "6 month" checkup this time, but could not have had a more pleasant experience! The hygienist has such a soft touch, my cleaning went off without any discomfort at all. Both she and the doctor were friendly and efficient. The front office staff were friendly and helpful as well (helping me avoid the holidays for the next exam). I will never dread having to go in to this office.

NPS:

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★★★★★ by Kawai Whittall on 2013-05-22

i would have to say my dentist is the best.....he made it painless to get four teeth filled and he was so gentle. The great concern he has for his patience is amazing and rarer. The front desk staff is amazing and understanding as well...they help you get what you need and tell you what you cant afford... I love this place

NPS: N/A

★★★★★ by Anon on 2013-05-14

First and hopefully only filling was a pleasant experience for my 8 year old. Everyone was so patient with him.

NPS:

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★★★★★ by Eric Sortland on 2013-01-25

I have to say, you guys are awesome!! We have been patients since 2005, my daughters only dentist since age 4. I remember when my daughter knocked her front teeth out and Dr. Fisher met us at the office after hours to examine her. As a mother THAT goes a long way! They have squeezed me in emergently also without a second thought. Dr. Fisher and his staff truly care for their patients. We appreciate you!!

NPS:

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★★★★★ by Patricia Firestone on 2013-01-25

Even though Dr Fisher had just moved to this practice, the experience was of the same excellence his practice always provided in the past.

NPS:

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★★★★★ by Kay Perret on 2013-01-16

Greg Fisher has been our dentist for 30 years. Great addition to your practice!

NPS: N/A

★★★★★ by James Perez on 2013-01-15

Great visit.

NPS: N/A

★★★★★ by Rodney Ried on 2013-01-10

Excellent - Thank you for calling me when I didn't get there on time.

NPS:

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★★★★★ by Joshua Benson on 2012-12-21

This is the greatest dental office I've ever been too. Everyone is very friendly and personable. I love it!

NPS: N/A

★★★★★ by Susan Bellona on 2012-12-21

prompt even a little early. cleaning was quick and out of the office in 50 minutes

NPS:

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★★★★★ by Sharlotte Taylor on 2012-12-20

Like many others I do not like to go to the dentist, but I appreciate the good careful care I receive at your clinic. I would recommend you any time.

NPS:

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★★★★★ by Jeff Ruthardt on 2012-12-16

Great service and friendly staff.

NPS:

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★★★★★ by Scott Kihara on 2012-12-12

I had concerns with a tooth and the hygenist, Shannon, was more than accomodating with my concerns. She did an excellent job of cleaning my teeth. I am always more than pleased with the dental center.

NPS:

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★★★★★ by Anon on 2012-12-06

I am deathly afraid of having dental work done. I started coming to James Center Dental a year ago when I had to have major work done. I used the oral sedation for the second time yesterday and wasn't even nervous. Dr. Fisher is great and his staff are wonderful too. I have refered several friends and family members and they all very happy with the care they are receiving.

NPS:

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★★★★★ by Julie Johnson on 2012-12-05

Always a great experience. Kind, gentle hygenist.

NPS:

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★★★★★ by Anon on 2012-12-05

We drive in from DuPont for the excellent work, expertise, ambiance - ALL.

NPS: N/A

★★★★★ by Mr. Kelly Carlson on 2012-12-04

Great service from the Dr. and his staff. I highly recommend them.

NPS:

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★★★★★ by Kellie Johnson on 2012-11-30

This bridge had been placed in 1976 and I had no trouble with it. I wasn't having trouble with it but the teeth that were holding the bridge were starting to deteriorate,so I felt Dr. Fisher and his assistant (never did get her name, sorry,) did an excellent job as I have had a bad back and I was okay through the length of laying on my back.

NPS: N/A

★★★★★ by Leo Henry on 2012-11-28

The continual exam reviews is testimonial to the excelent work and care you have provided to both the hygiene and dental maintenance. Much appreceiated. Thanks

NPS: N/A

★★★★★ by Lee McFee on 2012-11-28

The check up went very well.

NPS: N/A

★★★★★ by Michael Conroy on 2012-11-20

Once again, Dr. Fisher and his staff exemplify the words care with compassion and are total professionals. We will miss them when we move to Florida.

NPS: N/A

★★★★★ by Mark Webster on 2012-11-16

Greg is a great dentist. My entire family has been going there for decades.

NPS: N/A

★★★★★ by Julie Kiesel on 2012-11-10

My dental hygiene has improved since I have started at James Center Dental Excellence.

NPS: N/A

★★★★★ by Celia Peltier on 2012-11-06

I have been a patient in excess of 30 years. Greg has consistently been caring, communicative, and a great dentist. He has made referrals when they were appropriate. His staff has had the same qualities that have been shown by him.

NPS: N/A

★★★★★ by Celia Peltier on 2012-11-06

I have been a patient in excess of 30 years. Greg has consistently been caring, communicative, and a great dentist. He has made referrals when they were appropriate. His staff has had the same qualities that have been shown by him.

NPS: N/A

★★★★★ by Mary Pearse on 2012-10-31

I rate my visit on 10/30 as excellent. The team performed splendidly as usual. My visit was painless and I was comfortable during the entire procedure. Excellent.

NPS: N/A

★★★★★ by Francois Briand on 2012-10-25

As usual the services were excellent and friendly!

NPS: N/A

★★★★★ by Brenna Condon on 2012-10-24

Thank you for taking great care of my little boy. We had a great experience.

NPS: N/A

★★★★★ by Anthony Coms on 2012-10-20

Always a delightful experience which is amazing considering one is in a dental office.

NPS: N/A

★★★★★ by Mary Pearse on 2012-10-12

Dr. Fisher and staff continues to provide excellent service. Dr. Fisher examined the tooth and has recommended treatment. My next appointment was scheduled to my satisfaction for a new crown.

NPS: N/A

★★★★★ by William Kopsaftis on 2012-10-11

Went in for a cleaning yesterday which was long past due. I dont remember ever having as good a care as my experience was. Thank You for quality experience !

NPS: N/A

★★★★★ by Michael Conroy on 2012-10-10

Care with compassion, friendly and very outgoing. Doc Fisher and his staff are all that and more!

NPS: N/A

★★★★★ by Dustine Callahan on 2012-10-04

Thank you for an enjoyable experience. I hate shots, but you made it less painful somehow. Looking forward to my next appointment!

NPS: N/A

★★★★★ by Brenda Goldie on 2012-09-29

Thanks for the donation for our charity. RAY gibson

NPS: N/A

★★★★★ by Barbara Coyne on 2012-09-24

Very gentle and positive experience! Dr. Fisher has helpful staff and he is friendly and informative. I really appreciate the professionalism and quality of care given!

NPS: N/A

★★★★★ by Heather Juno on 2012-09-20

Fantastic visit as always! I love the ability to get a 7 or 8 appt. in the morning.

NPS: N/A

★★★★★ by Anon on 2012-09-12

My dental hygienist was not available, but the one I had was pleasant and professional.

NPS: N/A

★★★★★ by Joan Soronen on 2012-09-12

All was as hoped for or could be expected. Wish every appointment was like last one. Still do not look forward to next appt. , but that is just me.

NPS: N/A

★★★★★ by Patricia Firestone on 2012-09-07

I had not met Leslie before, but she is a good example of the level of quality, caring and commitment of all the staff at James Center Dental.

NPS: N/A

★★★★★ by Tamara Fontenot on 2012-09-07

I always have a great time with Dr. Fisher and his assistants. The receptionist is always kind. The assistants always tell me exactly what is going to happen and what is happening. Dr. Fisher takes time for explanations and a joke or two. And they got me in right away when my old cap fell out!

NPS: N/A

★★★★★ by Anon on 2012-08-31

The cleaning went great with a good review and the workers were superb.

NPS: N/A

★★★★★ by Anon on 2012-08-19

Like many 15-year-olds, my son does not like to brush his teeth. Thankfully Dr. Fisher and his wonderful staff cleaned him up (again) and were very kind and patient with him. They again educated him on the importance of brushing and flossing, and I know that their kindness toward him will go a long way in his perception of going to the dentist.

NPS: N/A

★★★★☆ by Dustine Callahan on 2012-08-16

I never want to see your temp dental assistant again. She was impatient, rough, messy and just scary. Dr. Fisher is the only dentist I trust to work in my mouth. Cat is also an awesome dental Hygienist!!! I am happy to talk to you more about this.

NPS: N/A

★★★★★ by Shanta Steger on 2012-08-16

The cleaning of my teeth was done with care and professionalism. I will return on my next appointment because the hygentist did a great job. David

NPS: N/A

★★★★★ by Simone Gates on 2012-08-14

My husband and I had not seen the dentist in years. I feel very fortunate to finally have the dental care that we need. And not just dental care but quality dental care by people who truly care about us as individuals and our family. I know that James Center Dental NW will continue to take good care of our dental needs.

NPS: N/A

★★★★★ by Ann Hamilton on 2012-08-13

Dr. Fisher is a great dentist I have to honestly say I felt no pain or discomfort after my visits. Thanks soooo much!!!

NPS: N/A

★★★★★ by Stephanie Kizer on 2012-08-10

Thanks for the great job and making me feel comfortable when sometimes going to the dentist can be a scary experience. You are all wonderful. See you in 6 months!!!

NPS: N/A

★★★★★ by Jason Huery on 2012-08-07

My daughter has gone to Dr. Fisher for several years. She is not always great about remembering to brush her teeth. She felt really bad when she went, and was afraid she had cavities. Thankfully she did not, and she said that Dr. Fisher was very kind when he talked with her about doing better with her dental care, and didn't make her feel like she was being "punished". Instead she said he put it in terms of athletics, and

how she needs to keep moving ahead and do better on a consistent basis. I truly appreciate the Doctor and staff. They are awesome!

NPS: N/A

★★★★★ by Mary Pearse on 2012-08-06

In a word, "Excellent". Again, Leslie did a fantastic job attending to my dental needs. She continues to inform me of the steps I should take to make sure that I protect my teeth. Dr. Fisher, you have a superb team. They are always pleasant and makes the visit to the dentist a wonderful experience. Although I spend most of my time with Leslie, the entire team should be commended. By the way, I often receive positive comments about my teeth from many I am in contact with during the day. Such comments are the best form of recognition of the excellent service provided.

NPS: N/A

★★★★★ by Lou Lehman on 2012-07-31

I never have a bad experience at this office. The entire staff is professional yet very warm. I would recommend this dental practice without hesitation.

NPS: N/A

★★★★★ by Morgan Woolnough on 2012-07-26

Always a great experience! they treat you like family not a patient. I highly recommend them.

NPS: N/A

★★★★★ by Senita Williams on 2012-07-21

Everyone is so very kind and respectful of my needs. I couldn;t ask for better dental care and assistance. Thank you for always being so professional.

NPS: N/A

★★★★★ by John Vanausdelyn on 2012-07-19

Nice work. I am really only mildly sore today. The medication prior to the procedure is the only way to go. Thank you

NPS: N/A

★★★★★ by Kelly Gardner on 2012-07-18

My usual greeting when I show-up is a light-hearted "I'm here for my dental excellence!" and that's what I get every time. The incredibly friendly, professional, knowledgeable staff treat me well, and I'm always stunned by how well they know someone that only comes in twice a year. Dr. Fisher himself exemplifies excellence with his calming, warm demeanor and incredible skills. I used to be petrified about going to dentists (some bad experiences elsewhere), but I actually look forward to going to see Dr. Fisher and his staff!

NPS: N/A

★★★★★ by Lorelei Kudo on 2012-07-17

always nice and friendly, the staff and dr. Fisher are very professional and excellent making the visit to the office enjoyable as can be made at the dentist office.

NPS: N/A

★★★★★ by Kay Perret on 2012-07-12

I've been coming here for almost 30 years now and have never had better care from nicer people!

NPS: N/A

★★★★★ by Kim Stanphill on 2012-07-12

Fast, friendly, courteous and of course highly professional. Dr. F and the staff feel like family; I always look forward to my visits.

NPS: N/A

★★★★★ by Craig Briggs on 2012-07-11

I appreciate the quality and professional care received, and interacting with the friendly and accomodating staff.

NPS: N/A

★★★★★ by James Perez on 2012-07-11

That was how gentle and easy my cleaning was. I truly enjoy visiting Dr. Fisher and his staff. They are all so friendly and welcoming. I recommend James Center Dental to anyone searching for a stress free dental experience.

NPS: N/A

★★★★★ by Janet Broeckel on 2012-07-04

From title of this review, you'd think that a visit to Dr. Fisher's office was nothing special. On the contrary! Every visit I've had to Dr. Fisher's office through the years has been exceptional, and THAT has been a "regular" occurrence! Amy is always pleasant and welcoming when I first enter the office, and my hygenist, Kat, is extremely competent, thorough, and gentle. And what can I say about Dr. Fisher that doesn't include superlatives...simply, he is the best dentist I've ever had, and a genuinely good man. The staff he has assembled is amazing. In clinical terms, they are competent, gentle and professional. In personal terms, they are caring, gentle, good and incredibly nice people. I'm fortunate to be a patient of his.

NPS: N/A

★★★★★ by Michael Conroy on 2012-07-04

What can I say. I was there for quite awhile yesterday and the entire staff went out of their way to make sure I was comfortable and well taken care of! Professionalism at it's very finest.

NPS: N/A

★★★★★ by Rodney Ried on 2012-07-03

My experience was great. I'm treated like a family member. I always feel comfortable with any procedure. Every staff member is kind, caring and considerate. Thank you, Carol

NPS: N/A

★★★★★ by Odette Williams on 2012-06-28

Perfect as usual, but I still hate the ultrasonic death-needle thingy

NPS: N/A

★★★★★ by Sharon Banner on 2012-06-27

My experience is always a great one when I go to Dr. Fisher's office. His staff is great!!! I love that I can get an early morning appt so I don't have to miss alot of work. My kids love it too!!!!!! I do wish though that I could get a Friday appt but understand the need for a long weekend!!! Thanks everyone!!!!!! Yvette

NPS: N/A

★★★★★ by Trish Glassie on 2012-06-13

I can't say enough about my positive experience with Dr. Fisher, (DDS), Amy (front desk), Leslie and Kat (Peridontal and Deep Cleaning). I have always believed that the front office of any business is representative of the Business Owner/Dr./Nurse/Clinic and so on. The communication is excellent and easy to respond online or via telephone and/or texting. Not to mention the communication from all concerned is very helpful and knowledgeable and personal. In general, it's a happy place and

includes comfort, professional and personal care and communication with integrity and knowledge about my individual needs...always! I recommend James Center Dental Excellence with the highest of scores and with experience. Nancy Pepper, Patient

NPS: N/A

★★★★★ by Joann Durham on 2012-06-12

It's never an unpleasant experience coming to get my teeth cleaned at Dr. Fisher's. Very gentle.

NPS: N/A

★★★★★ by Jeff Ruthardt on 2012-06-06

My experience was totally great. Friendly, fast and professional will keep going to Dr. Fisher.

NPS: N/A

★★★★★ by Lee McFee on 2012-05-23

I always get excellent service and care.

NPS: N/A

★★★★★ by Mary Pearse on 2012-05-22

I like the new whitening process. It was painless and I was very comfortable during the entire process. I received a lot of attention and care the entire time. I recommend it to anyone seeking to brighten their teeth.

NPS: N/A

★★★★★ by Anon on 2012-05-17

I am deathly afraid of Dentists. My dentist of 30 years retired and I needed to find someone who could deal with my fear. I have found everyone at James Center wonderful. I had to use the more advanced sedation recently and was amazed how well the it worked and yesterday when I came in for a check up my anxiety was nill. That's a first!

NPS: N/A

★★★★★ by Benjamin Wedding on 2012-05-16

all dental staff performed very well, carefully, checked how I was doing often.

NPS: N/A

★★★★★ by Sherilyn (Sheri Miller on 2012-05-16

Customer service, office administration and "chairside manner" excellent as usual. Still wish there were more options for me to do a complete cleaning (so I don't wonder how to get that pesky tiny food particle out from the lower implants even after trying all my allowed options.) Hopefully practice will help, since I won't have the option of the lower implant removed as often as first thought.

NPS: N/A

★★★★★ by Benjamin Wedding on 2012-05-09

The excellent usual visit of cleaning, x-rays and consultation with Dr. Fisher.

NPS: N/A

★★★★★ by Lisa Engelmann on 2012-05-06

I had to have three teeth prepared for crowns recently. The staff was so kind, making sure I had a nice warm neck roll and a blanket. They did everything they could to make my visit as stress-free as possible. They are the best!

NPS: N/A

★★★★★ by Joan Soronen on 2012-05-01

All was as expected or anticipated. Cat does a good job and her best to put me at ease including the neck warmer. She very sensitive my comfort does her best to make it a positive experience for me. Doc you are pleasant and professional and personable. The whole place would crash without Amy.

NPS: N/A

★★★★★ by Lynne Smith on 2012-04-25

As always everybody was great.

NPS: N/A

★★★★★ by Patricia Pipkins on 2012-04-22

Once again the service and work done was top notch! Keep up the good work i will not go to another dentist!

NPS: N/A

★★★★★ by Benjamin Homan on 2012-04-19

Once again my 7 year old came away with a great report on his teeth. My boys love visiting the dentist and while I would like to take credit for the easy visits, I know it is all because of the great staff. Thank you!

NPS: N/A

★★★★★ by Paige Sylvester on 2012-04-19

My family has been seeing Dr. Fisher for 3 or 4 years now, and we think they are the greatest! The proof: when I tell my 2 young boys that they have a dentist appointment, they say "yay!". How many kids ever say that about a dental appointment?

NPS: N/A

★★★★★ by Kevin Castaneda on 2012-04-12

Good people; good professional service.

NPS: N/A

★★★★★ by Patricia Firestone on 2012-04-11

No waiting- the work was done well, as always and I was on my way with little impact on my day.

NPS: N/A

★★★★★ by Anon on 2012-04-10

Friendly receptionist. Dr. Fisher is always extremely professional and caring.

NPS: N/A

★★★★★ by Julie Huggins on 2012-04-07

All went well and was handled very professionally. Dr. Fisher has a top notch team of highly capable individuals who consistently perform at a high level.

NPS: N/A

★★★★★ by Paul Purdue on 2012-03-20

As always Dr. Fisher and his staff were awesome!!!

NPS: N/A

★★★★★ by Anon on 2012-03-13

Cat did an excellent job--virtually painless with no aftereffects this morning. The whole office staff is always calm and friendly. Great job!

NPS: N/A

★★★★★ by Michael Conroy on 2012-03-09

Let the facts speak for themselves, Kat is the greatest in the business.

NPS: N/A

★★★★★ by Lenore Fuller on 2012-03-09

She was professional and pleasant.

NPS: N/A

★★★★★ by Barbara Aqua on 2012-03-08

I am so grateful we found your dental office several years ago. 3 generations of my family have Dr Fisher and staff taking care of our oral needs. Amy is the best receptionist ever. Always a smile a personal word and often a thank you note. Keep up the outstanding service. Barbara Aqua

NPS: N/A

★★★★★ by James Caldwell on 2012-03-02

5-star patient care and customer service every time, The staff are outstanding. Patient teaching is always done respectfully, never talking down to a patient. I highly recommend and my family will continue to receive their dental care at Dr. Fisher's office.

NPS: N/A

★★★★★ by Michael Conroy on 2012-03-01

Kat did a fine cleaning job on the left hand side of my mouth yesterday and she is a total professional and in my humble opinion is the best dental hygienist in the business! She has my highest possible recommendation!

NPS: N/A

★★★★★ by Anon on 2012-02-24

My teeth were cleaned and they not only are clean they feel clean.

NPS: N/A

★★★★★ by Anon on 2012-02-17

I have gone here for about 10 years and am very happy with their service and that they don't push me to spend unnecessarily. I trust them and recommend them with confidence.

NPS: N/A

★★★★★ by Kay Pope on 2012-02-16

Well, I have to say it wasn't the highlight of my day. But I was surrounded by great, friendly people who are the best at what they do. That made the whole thing not so bad.

NPS: N/A

★★★★★ by Elizabeth Hudson on 2012-02-15

Thanks you for the friendly and fine service. Marcia

NPS: N/A

★★★★★ by Michael Conroy on 2012-02-10

See above. Nothing more to say.

NPS: N/A

★★★★★ by Janet Broeckel on 2012-02-08

Why, YES! Everyone in the office is so pleasant, friendly, capable and professional beginning with Amy when one first walks into the office. Everyone takes a personal interest in you and treats you so well. Kat is my hygenist and is the best I've ever experienced. She's friendly, gentle and more than capable. And then there's Dr. Fisher...an excellent dentist, the best I've ever experienced, and an even better person. Kudos to him for assembling the best staff of any business I've ever known.

NPS: N/A

★★★★★ by Samantha Bellona on 2012-02-02

Quality treatment and personable staff. My only suggestion is that they change their name from James Center Dental Excellence to something else - when I start to write out my check and fill in the Payee line I always run out of space and have to tear it up and start again :)

NPS: N/A

★★★★★ by Mary Pearse on 2012-02-02

In one word....Excellent. Leslie is my Hygienist. I continue to depend on her to attend to my dental needs. She ensures that I am cavity free by recommending steps that I can take to prevent disease and damage to my teeth. She informs me when I must pay more attention to gums when potential signs of neglect may appear. She meticulously perform the semi-annual hygiene process to ensure that my teeth are free from plaque and other damaging substances. I have full confidence in her guidance and recommendations. As a result, I have maintained a "clean bill of dental health" under her care. I recommend Dr. Fisher and James Center Dental Excellence as your site for your dental care. As for a Hygienist, I recommend Leslie.

NPS: N/A

★★★★★ by Joan Soronen on 2012-02-01

Arrived on time for appointment and was warmly greeted as always. Cat got me started with warm neck collar and blanket. She is patient with me a I do not look forward to my visits. Finished on time, discussed status of gum health and she recommended water pik use and pointed specific areas. She as always is anxious to make the visit as pleasant as possible.

NPS: N/A

★★★★★ by Ricky Myrick on 2012-01-27

Thanks and keep up the good work. See you in July : -)

NPS: N/A

★★★★★ by Scott Kihara on 2012-01-26

I always enjoy my dentist appointments because the office has such a pleasant welcoming atmosphere. I receive excellent dental care and I always highly recommend Dr. Fisher and his staff to my friends and family.

NPS: N/A

★★★★★ by Anita Tieskotter on 2012-01-26

Nice work by the Dr. & the RDH.

NPS: N/A

★★★★★ by Louise Maxwell on 2012-01-17

Twice a year I make the trek down to James Center Dental Excellence. Everyone is friendly and professional. I am always reminded of my appointments multiple times before it occurs and I like getting a text to confirm my appointment. My teeth are wonderfully cared for by this team of fantastic professionals. I would recommend Dr. Fisher to anyone who wants their mouth to be healthy and look great.

NPS: N/A

★★★★★ by Kay Perret on 2012-01-10

You guys have the best team in the dental world. I was just thinking about how long I've been seeing Dr. Fisher, and it's close to 25 years, I think. I recommend you to everyone who asks me for a dentist.

NPS: N/A

★★★★★ by Lorelei Kudo on 2012-01-05

great job as usual good people who make you feel at ease when you are in the room thank you all.

NPS: N/A

★★★★★ by Marlys Jones on 2012-01-04

Dr. Fisher and staff got me in quick when I needed them at that worked for me. They handled me gently knowing that I was in pain. They answered all my questions and were able to explained to me in language I could understand. Thank you for taking great care of me!

NPS: N/A

★★★★★ by Samantha Bellona on 2011-12-22

They squeezed me in on short notice for an urgent concern. The staff are real professionals - Greg and the entire staff are patient and meticulous. Thanks

NPS: N/A

★★★★★ by Sheryl Jaquez on 2011-12-22

Hygienist was great, she was very informative and skilled, I experience no pain or discomfort during cleaning. Dr. Fisher was great too, gave me some much needed information about my teeth. Great experience overall

NPS: N/A

★★★★★ by Jason Huery on 2011-12-21

I needed a filling, and I was made very comfortable during the procedure. I was never stressed or scared, and they did a great job! Thanks!

NPS: N/A

★★★★★ by Patricia Nyland on 2011-12-18

As always I had a gentle cleaning by the staff. Thank you for giving me and my family the care over the years.

NPS: N/A

★★★★★ by Rodney Ried on 2011-12-15

Always comfortable - The staff are very warm and welcoming. I like the raffles they have in the waiting room. Just adds a little extra. They are gentle and even gave me a nice warm neck pillow for my comfort. Great place for all of your dental needs.

NPS: N/A

★★★★★ by Alex O'Brien on 2011-12-15

I was in for a cleaning yesterday. I am always impressed by the staff at James Center Dental Excellence. Keep up the good work. I really appreciate the consideration in which I am treated due to my pain/fear threshold. I can't even begin to describe what this means to me.

NPS: N/A

★★★★★ by Jerry Houser on 2011-12-10

Dr. Fisher and his staff are the best! They are so great with my kids, and I know they really care. We always feel well taken care of and they have our best interest at heart.

NPS: N/A

★★★★★ by Trish Glassie on 2011-12-10

I am very impressed with the Office, staff and of course Dr. Fisher. If I moved I would still come back and have my teeth taken care of by Dr. Greg Fisher and staff.

NPS: N/A

★★★★★ by Patricia Firestone on 2011-12-07

As always, Kat was ready to go when I arrived and she was professional and fast- it helped to learn I had no cavities!

NPS: N/A

★★★★★ by Anon on 2011-12-01

Dr. Fisher and staff were great as always.

NPS: N/A

★★★★★ by Sherilyn (Sheri Miller on 2011-12-01

Alan and Ashley are doing all they can do to get me to the end of this long and painful experience. I appreciate their expertise, "chairside manner" and a clear ability to work together. I also appreciated the chance to get in right away with no waiting, since this was one day that timing was especially important. So, on we go, starting with my appointment with Alan TODAY, so see you all soon! Sheri

NPS: N/A

★★★★★ by Kelley White on 2011-11-30

As usual my visit was great! No long wait, everyone friendly and Leslie always does a complete cleaning with no Pain. A visit we should all have. Would have stayed longer to visit with Dr. Fisher, but had children waiting to be Tutored with Reading. Hope you all have a Healthy & Happy Holiday with Family & Friends.....

NPS: N/A

★★★★★ by Sherilyn (Sheri Miller on 2011-11-22

I continue to be pleased with Alan and Ashley as they embark on the current "stage" of getting me through the ordeal of replacing the current upper denture to the "removeable" implant piece. This has been anything but a "normal" procedure but your positive chairside manner coupled with your expertise makes it much better for me to get through this. Thanks as always for everyone's hard work!!

NPS: N/A

★★★★★ by Debbie Oehmeke on 2011-11-11

everything is always great with Dr. Fisher

NPS: N/A

★★★★★ by Senita Williams on 2011-11-09

Outstanding professional people are working with Dr. Fischer. I am always treated so kindly, respectfully and with expert knowledge. Everyone in this office is very friendly and helpful.

NPS: N/A

★★★★★ by Julie Johnson on 2011-11-02

I actually don't dread going to the dentist when I go here. They are always so kind and gentle but my teeth feel great when it's over.

NPS: N/A

★★★★★ by Virginia Stringfellow on 2011-10-31

Thank you all..... The Bradleys

NPS: N/A

★★★★★ by Venus Mau on 2011-10-27

It was,as usual,an easy and not unpleasant experience. It's always nice to visit with everyone.

NPS: N/A

★★★★★ by Lynne Smith on 2011-10-22

I love the excellent service I receive from all the staff and Dr Fisher

NPS: N/A

★★★★★ by Anon on 2011-10-18

Excellent front desk greeting on early Sat morning was refreshing. Dr. Fisher and the rest were very friendly and efficient.

NPS: N/A

★★★★★ by Mary Pearse on 2011-10-17

Again, an excellent job by James Center Dental Excellence. Doctor Fisher and Mona did a splendid job. My crown fits great and there is no movement. Thanks again.

NPS: N/A

★★★★★ by Anon on 2011-10-13

We have been going to James Center Dental for several years now and we couldn't be happier the way the staff treats our kids. At age 7 and 4 both of our kids are excited to visit the dentist.

NPS: N/A

★★★★★ by Jeff Ruthardt on 2011-10-12

As always my experience was great. Folks are friendly and know what they are doing.

NPS: N/A

★★★★★ by Anon on 2011-10-11

Everyone at James Center Dental Excellence treats me as they would want to be treated were our roles reversed...no one can ask for more!

NPS: N/A

★★★★★ by Ron Witter on 2011-10-05

The staff at Dr. Fisher's office are always well prepared, friendly and professional. This is by far the best dental office I have ever had the privilege of knowing. Dr. Fisher has put together a marvelous team and I feel very confident that the work they do is of the highest quality and that they always have my best interest in mind. I could not ask for any better attention to my dental care.

NPS: N/A

★★★★★ by Francois Briand on 2011-10-04

Swift, efficient and professional as usual.

NPS: N/A

★★★★★ by Joan Soronen on 2011-10-04

Staff is great from Amy at front desk to Cat, Mona and Dr. All tried to put me at ease and as comfortable as possible. Office is clean and all staff take great care to maintain good working conditions. Can recommend this team to anyone.

NPS: N/A

★★★★★ by Scott Bradl on 2011-10-03

Going to the dentist is not only an adventure for me but I'm sure it is for Dr.Fisher and his staff also. Know matter what my teeth need it's done with skill and no pain. I would recommend Dr. Fisher to anyone who wants a exceptional dentist !!

NPS: N/A

★★★★★ by Anon on 2011-09-27

As always, Dr. Fisher and his team were wonderful!

NPS: N/A

★★★★★ by Jannie Lee on 2011-09-23

I did not know what I was missing with my last dentist, but after seeing Dr. Fisher and his staff, I realize I was not getting the best care. The entire experience at Dr. Fisher's office was top notch, from the front office to the hygienist, to Dr. Fisher himself. Everyone was fantastic!

NPS: N/A

★★★★★ by Susan Brandt on 2011-09-23

It was a great experience. She is gentle and kind!

NPS: N/A

★★★★★ by Erik Trainer on 2011-09-21

Good as usual; Hi Amy.

NPS: N/A

★★★★★ by Joan Soronen on 2011-09-20

I had come in for a dual session of teeth cleaning and some restorative work. Part way through the cleaning I begin to think of a commitment I had to pick up my grandson from school that afternoon. I asked "Cat" if I would be finished by 3. She said no,

probably 4 or 4:30. I told her of my conflict and after checking with Dr they adjusted their schedule to get me out and to my appointment on time. Cat is very considerate with me as I am not the best patient she has. For me going to see the dentist is not in the top 100. They take care to make my visits as comfortable as possible. Thanks all.
Bert

NPS: N/A

★★★★★ by Joan Soronen on 2011-09-20

I had come in for a dual session of teeth cleaning and some restorative work. Part way through the cleaning I begin to think of a commitment I had to pick up my grandson from school that afternoon. I asked "Cat" if I would be finished by 3. She said no, probably 4 or 4:30. I told her of my conflict and after checking with Dr they adjusted their schedule to get me out and to my appointment on time. Cat is very considerate with me as I am not the best patient she has. For me going to see the dentist is not in the top 100. They take care to make my visits as comfortable as possible. Thanks all.
Bert

NPS: N/A

★★★★★ by Geraldine Spillers on 2011-09-18

My wife, my son and me all went at the same time to have our teeth examined and cleaned. Fast, incredibly thorough and encouraging all describe the good folks at James Center Dental Excellence. Way beyond our expectations!

NPS: N/A

★★★★★ by Alex O'Brien on 2011-09-15

As always, I am made to feel safe, secure, and reassured that my dental issues can be handled. For someone with my history, the fact that I can trust this capable team says volumes. Trust, to me, is key in forming any relationship. And therefore, you get a five-star rating. (Make that 10 stars).

NPS: N/A

★★★★★ by Anon on 2011-08-19

Nice people, great staff and very imformative and professional. Dentist is very knowledgeable.

NPS: N/A

★★★★★ by Judith Shearer on 2011-08-18

Everyone in this office is very professional and friendly. I would not go anywhere else!!!

NPS: N/A

★★★★★ by Lenore Fuller on 2011-08-17

All was well. Teeth cleaning was thorough and professional. Exam was done well. My mouth guard was sterilized and all of my questions were answered and explained to my satisfaction.

NPS: N/A

★★★★★ by Dave Aqua, MSN, RN on 2011-08-12

My entire family has been going to Dr. Fisher and staff for several years now. Everyone at the office is committed to providing exceptional service, starting at the front desk reception staff (special kudos to AMY) to the dental assistants and hygenists. Dr. Fisher truly listens to his patients. He is techically outstanding and caring. I work in the health care field and admire James Center Dental Excellence as the top dental practice in Pierce County and Washington State. A 5-star experience every time! I recommend friends and relatives to their office all the time.

NPS: N/A

★★★★★ by Dale Kirk on 2011-08-03

If it's possible to actually look forward to going to the dentist, I really do! Throughout the years, I have been increasingly apprehensive about going, but Dr. Fisher and his staff make me feel like I'm part of the family whenever I go, and it relaxes me so much that I can honestly say it's an enjoyable experience. Kudos to Dr. Fisher and his staff and keep up the great work that you do!!

NPS: N/A

★★★★★ by Mary Pearse on 2011-07-29

Excellent as always. I always feel that I am receiving excellent care at James Center Dental Excellence. Leslie does a great job and lets me know how I can maintain good dental health between visits. You have a great team, Doc.

NPS: N/A

★★★★★ by Audrey Muse on 2011-07-28

Thanks to my friend Karin for referring me to Dr. Fisher. The great people on his staff made me feel very welcome and comfortable - like I had been there before!!! Thank you to all!

NPS: N/A

★★★★★ by Kelly Gardner on 2011-07-22

I temporarily went to a different dentist based on my schedule more than any kind of dissatisfaction. After Dental Mediocrity elsewhere I'm not leaving Dr. Fisher or his phenomenal staff again. Hands down the best dentist I've ever had (and I've had a few).

NPS: N/A

★★★★★ by Kelley White on 2011-07-20

Always a pleasure to be there! I hate going to any Dentist, but you have really helped my fears of Dentistry. Everyone from the time I walk in the door until leave is friendly

& welcoming. I will stay there forever & recommend to all. Kudos to Dr. Fisher, he has created a place for anyone who needs Dental Assistance to feel right at home & be relaxed! Your all great!

NPS: N/A

★★★★★ by Anon on 2011-07-19

Going to Dr. Fisher's office is always a great experience! The office was running a few minutes behind today and they gave me a call before my appointment to let me know I could come in a bit later. If only every doctor did that! Everyone is always friendly and remembers what I've been up to so they can ask me questions. I feel comfortable asking questions and seeking dental advice.

NPS: N/A

★★★★★ by Anon on 2011-07-19

I've been a client at James Center Dental Excellence for several years and they are always very friendly and profession. DDS Fisher has a great staff and they perform high quality work.

NPS: N/A

★★★★★ by Lou Lehman on 2011-07-15

Dr. Fisher is an excellent and thorough Dentist. His office is a soothing and caring place. My family and I get the best care possible for our teeth from Dr. Greg Fisher

NPS: N/A

★★★★★ by Arthur Curren on 2011-07-14

When I first started going to James Center Dental Excellence I was so stressed I hated it. Now I don't worry and don't stress at all. It is great

NPS: N/A

★★★★★ by Anon on 2011-07-14

We all come here, my whole family. They are the best!

NPS: N/A

★★★★★ by Eric Sortland on 2011-07-13

We have been going to Dr. Fisher for about 7 years. Since my daughters first exam. We have been nothing but pleased with the excellence of care we have received. The staff is fantastic & personable. Dr. Fisher has gone above and beyond with his care for my daughter. He even met us at the office when it was closed to evaluate her after a dental trauma. That scores big points in my book as a concerned mother. Kudos to you guys! Your great!!

NPS: N/A

★★★★★ by Janelle Whitehouse on 2011-07-12

I highly recommend this group - they are talented, caring, and responsive and provide excellent service!

NPS: N/A

★★★★★ by Jimmie Drake on 2011-07-08

Dr. Fisher and his staff always do an excellent job of cleaning my teeth! The appointments are painless. Karin

NPS: N/A

★★★★★ by Anon on 2011-07-07

Thank you for the fine care and atmosphere.

NPS: N/A

★★★★★ by Kay Perret on 2011-07-07

If you live in or near Tacoma, your best bet for competent, caring, gentle dentistry is James Center Dental Excellence. And you won't find nicer people anywhere. My husband and I have been patients with them for more than 20 years (we drive from Puyallup). I even got my dentist-phobic sister going to see them regularly!

NPS: N/A

★★★★★ by Lisa Engelmann on 2011-06-27

I had to go in to have two teeth prepared for crowns. The last time I had this done (at another dental office) I was in pain for days afterward. This time there has been no pain or discomfort -- and the whole process was relatively stress-free and as comfortable as possible. This office is the best!

NPS: N/A

★★★★★ by James Perez on 2011-06-23

Thank you to the wonderful staff who make visiting the dentist an enjoyable experience.

NPS: N/A

★★★★★ by Patricia Nyland on 2011-06-17

Had a basic cleaning, it is always the best experience it can be at a dental office quick, through, pleasant, on time, always very informative in terms that I can understand for any procedures concerning my dental health. These are great people with good communication skills not stuffy or impersonal like most medical facilities. Our entire family uses them for our dental needs from great grandma to our youngest. Dr. Greg Fisher and his staff are #1. If you are reading this I like getting the phone call as my reminder. Thanks Bill

NPS: N/A

★★★★★ by Joann Durham on 2011-06-09

I was happy that I had done a better job on flossing this time so it was much easier

NPS: N/A

★★★★★ by Virginia Stringfellow on 2011-06-07

Easy and painless...very professional a always.

NPS: N/A

★★★★★ by Patricia Firestone on 2011-06-01

Another tooth ache and you got me right in and fixed the problem, root canal and all!
Your service can not be improved upon!

NPS: N/A

★★★★★ by Lisa Engelmann on 2011-05-18

I have been terrified of going to the dentist for many years. Last year I went to see Dr. Fisher, and had my teeth cleaned. The whole staff is friendly, compassionate, caring, and made me feel welcome and not like a "dental wimp". I am glad that we have found this office -- they are awesome!

NPS: N/A

★★★★★ by Amy McCormick on 2011-05-13

Had my teeth cleaned and was able to visit with Amy and other staff. Had a good visit. No concerns or problems. Have been a patient of Dr. Fisher's for over 25 years and always ave had a good expeience for our entire family.

NPS: N/A

★★★★★ by Mary Pearse on 2011-05-12

I rate my experience as "excellent". Mona provided me with instructions on what I was about to experience. I was very comfortable and the procedure was just as stated. She was concerned that I was comfortable and the procedure was conducted in a timely manner. As always, I find the team to be friendly and attentive to the patient's needs. I highly recommend "James Center Dental Excellence" for your dental needs.

NPS: N/A

★★★★★ by Angela Tolbert on 2011-05-10

This dental office is professional and nurturing at the same time. The staff know you and your needs.

NPS: N/A

★★★★★ by Anon on 2011-05-06

The staff is so friendly and "customer service" orientated.They really go above and beyond normal expectations to treat you in a friendly, supportive, positive outcome manner. That is probably why one staff member stands out... she is rude. She is abrupt, bossy, challenging, and generally not helpful at all. Little to no bedside manner when your in the dentist's chair, and even less courteous when she happens to be covering the phones. I will not name her, as I think that would be extreme, and also I am fairly sure the office has heard this complaint before, and is aware. If everyone on staff wasn't so great she might not stand out. But, everyone else IS GREAT at James Center Dental Excellence.

NPS: N/A

★★★★★ by Anon on 2011-05-04

Great help on a Saturday morning!! :-)

NPS: N/A

★★★★★ by Tiffany Livingston on 2011-05-03

Just a awesome team (Staff). He is just the best Dentist ever. I wish i known him 17 years ago. There are option at his office . My Family goes there.

NPS: N/A

★★★★★ by Jacquice Harris on 2011-05-02

The entire office staff has always been wonderful. My entire family goes here. Their professionalism is extraordinary. I recently had two extractions preformed and they took excellent care of me. I have a bit of a phobia when it comes to dentists, but James Center Dental excellence took this into account and treated me appropriately. I will continue to reccomend them.

NPS: N/A

★★★★★ by Patricia Pipkins on 2011-05-01

I went to my first appointment and it was Great! I have a fear of dentist, and everyone in the office made me feel so comfortable. It was a great experience and i am so happy that i went. I will definatly refer my friends.

NPS: N/A

★★★★★ by Patricia Firestone on 2011-04-28

Prepping a tooth for a crown can be tedious and uncomfortable- This job was completed with the utmost skill and dispatch. It was over in no time!

NPS: N/A

★★★★★ by Jason Huery on 2011-04-27

Dr. Fisher and his staff truly live up to the "Excellence" in their name! We have always been treated with kindness, patience and respect, and every visit we have had at their office has been positive. We have recommended this office to everyone we know that may need a dentist, and are glad we are patients!

NPS: N/A

★★★★★ by Patricia Firestone on 2011-04-21

I am so grateful to be taken in without an appointment for an emergency root canal. I was in a lot of pain and the immediate response was a great blessing! The quality of work and chair side manner were at their usual excellence.

NPS: N/A

★★★★★ by Anon on 2011-04-20

I really like Dr. Fisher. He is honest and a great dentist. I appreciate that he isn't high pressure but is factual.

NPS: N/A

★★★★★ by Marie Colasuonno on 2011-04-13

Have been using DR Fisher for a few years very satisfied with his work. He has an excellent staff with him working together. Great Team

NPS: N/A

★★★★★ by William Gill on 2011-04-12

Experience was as good as can be reasonably be expected.

NPS: N/A

★★★★★ by Judith Shearer on 2011-04-11

Everything is always a great experience. The people in this office are very personable and they give great service. I have been with them for a long time.

NPS: N/A

★★★★★ by Julie Huggins on 2011-04-11

Today's visit like many of the others was very comfortable. Mary Kay filled in admirably for the regular hygienist who was on leave.

NPS: N/A

★★★★★ by Anon on 2011-04-05

As usual the service was quick, painless and friendly. Guess that's why I keep going back.

NPS: N/A

★★★★★ by Fatima Munroe on 2011-04-04

Even though Greg had to interrupt his vacation to take care of me, I felt absolutely welcome throughout the process. Today's stage 1 crown was painless and successful. I love the personal attention I get whenever I come in.

NPS: N/A

★★★★★ by Stacie Feuerstein on 2011-03-26

I lvoe going to Dr. Fisher's office. The staff there are great and very friendly. I never have to wait, they are ready for me right at my appointment time and they do a really good job.

NPS: N/A

★★★★★ by Venus Mau on 2011-03-24

It's always nice to visit with Amy, Kat & Dr Fisher.

NPS: N/A

★★★★★ by Misty Winesberry on 2011-03-22

I appreciated how thorough my exam and cleaning was. After years of dental work, I've never had my issues explained to me in specific detail. That was refreshing.

NPS: N/A

★★★★★ by Merrill Williams on 2011-03-21

Dr. Fisher and his dental hygienist, Kat, were exemplary in their screenings, interventions and evaluations. I had a very comfortable teeth cleaning and exam. The environment was very personable and personalized, including the hospitality shown by Amy, the administrative assistant at the desk.

NPS: N/A

★★★★★ by Brian Hauer on 2011-03-18

If you can characterize a dental visit as "great" this is the place. The entire staff is professional, personable, and customer service is exceptional. Thank you!

NPS: N/A

★★★★★ by Valyn Grant on 2011-01-26

As always my experience was awesome! Everyone so nice, always accomadating and willing to help. I thought I would have to go somewhere else because of insurance but Amy took the time to make sure my insurance was ok. Love it at Dr. Fisher's! Thanks everyone! Yvette Dean

NPS: N/A

★★★★★ by Louise Maxwell on 2011-01-17

Everytime I come into the office I am greeted by name and I see smiling faces everywhere. Whenever I have a concern it is taken seriously and Dr. Fisher offers multiple solutions in different price ranges. I feel like I am an equal team member in charge of my dental health. I drive down from Kenmore because I think I have the best dental care in the puget sound.

NPS: N/A

★★★★★ by Francois Briand on 2011-01-14

Professional. Efficient. Knowledgeable. Personable.

NPS: N/A

★★★★★ by Avonte Harris on 2011-01-13

Caring, understanding, patient problem solving.

NPS: N/A

★★★★★ by James Mc Donough Jr on 2011-01-13

thoroughly positive experience; KAT did an excellent job with cleaning my teeth, rescheduling my next appointment as well as informing about the need to take antibiotics prior to future dental exams following a hip replacement surgery. Following her cleaning, I had a two temporary crowns put it during the same visit. My next

appointments were made promptly, at a time and day that has worked for me in the past. I was seen on-time, and without high pressure to do more dental work than what I was comfortable in doing. Good job done by all.

NPS: N/A

★★★★★ by A. Lani Magnuson on 2011-01-11

It is always wonderful to see all your shiney faces.

NPS: N/A

★★★★★ by Kay Perret on 2011-01-08

I have been going to this dentist for more than 20 years and I can't say enough good things. Seems odd to say I look forward to dental visits, but I do! Great people, friendly, sensitive and gentle. I even got my dentist-phobic sister to maintain regular preventive care here, and that's amazing.

NPS: N/A

★★★★★ by John Bair on 2011-01-04

Very friendly by phone and face to face.

NPS: N/A

★★★★★ by Joan Soronen on 2011-01-04

Clean and friendly office, good staff from Amy up front to D. As and Doc. Easy parking.

NPS: N/A
